

MADE IN  
EUROPE



This product has been developed and manufactured using both raw materials and with production in Europe.

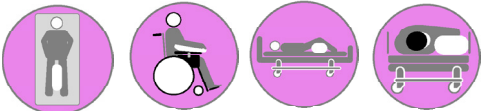
Choose quality, save money, and protect the environment.

# (UK) User Manual

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## Master Comfort Cylinder Cushions

Top Class Positioning Cushions



Article no.	HMI no.	Name - Size	UDI-DI/GTIN
MC 001-8025	45942	Master Comfort Cylinder Cushion – S	5744001971499
MC 001-8080	36384	Master Comfort Cylinder Cushion – M	5744001971697
MC 001-8030	45943	Master Comfort Cylinder Cushion – L	5744001971505

Regulation MDR 2017/745 for medical devices class 1



ISO 09 07 06 07

The Original Nordic  
Human Handling Concept



Developed &  
Manufactured by:



master-care.dk



# Thank you for choosing a product from master care A/S.

We recommend reading the user manual thoroughly before using the product (-s).

The information in this user manual applies to the shown products provided that the products have not been modified or customized and that the products have been used as recommended in this user manual.

If the customer changes, repairs or uses the product in other combinations than recommended by master care A/S the CE-approval no longer applies and the guarantee becomes void.

In case of doubt, contact master care A/S or our distributor in your area.

## **MDR (EU) 2017/745:**

Products in this user manual is CE-approved and follows the harmonized standards. This means that the products are in compliance with the essential health and safety directives. The product(-s) comply with the standards in the Medical Device Regulation MDR (EU) 2017/745 – Class 1.

## **The intended use of the product/-s:**

The product is used to support and reduce pressure on the tissue while repositioning a user or when lying in bed. Wedges with anti-slide on the underside can be used directly on slippery surfaces.

## **Correct use of the product:**

The Master Comfort products can be placed between the user and the area of support and thereby reduce the pressure on the skin. Alternatively, the products can be used to support the sitting position or when lying on the side to prevent falling forward or backwards.

## **Warning:**

The use of pillows and wedges can't replace the need of frequent repositioning and daily skin assessment.

## **Risk assessment:**

Always make a risk assessment and a functional assessment of the user prior to using the product. This way using the product for transferring or moving a user, is ergonomic and legally sound.

## **Knowledge of the product/transferring:**

It is important that the user of the product has been properly instructed in the use of the product and has read the user manual thoroughly prior to using the product.

master care A/S provide education in the use of products and on our website all user manuals can be found.

## **Life span:**

The expected life span of the products is 1-5 years depending on the use, user's load and how often it is washed and dried.

Products which no longer provide sufficient support, with defect seams, broken material or other deficiencies must be discarded. This way you will always keep a sound and healthy work environment for both helper and user.

Make visual inspections frequently and preferably before every use.

## **Guarantee:**

master care A/S provide a 2-year guarantee covering material defects and manufacturing defects if the product has been used correctly.

## **Unintended events and injuries when misusing the products:**

Unintended events must always be reported to the appropriate National Authority and to master care A/S or the distributor in the current country.

master care A/S and our distributors take no responsibility for personal injuries or product damages if the product(-s) have been used in contravention of the by the manufacturer recommended intended purpose or proper use of the product.



# User Manual - Cylinder Cushions

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# User Manual - Cylinder Cushions

## Between the legs or under the heels:



1. Place the chosen Cylinder Cushion between the user's legs and arrange the Krøyer Balls comfortably.



2. Place the Cylinder Cushion - S / M just above the heel/-s to ease the pressure on the heels. Shape the Cylinder Cushion for optimal support and comfort.



3. Place the Cylinder Cushion M / L under the hollow of the knee to avoid hyperextending the knee.

## Supporting the body:



4. If the user is bedridden and is challenged with anxiety, motor- or sensory challenges the Cylinder Cushions can help normalize the issues.



5. Place the chosen Cylinder /-s Cushions where extra support or perceptual support is needed.



6. Adjust the Krøyer Balls to support and comfort the user.

## "The Wandering Cushion":



7. The smallest Cylinder Cushion can be used as a "Wandering Cushion".



8. To follow the directions of the concept the Cushion needs to be moved regularly.



# User Manual - Cylinder Cushions

## As a pillow:



9. Place the chosen Cylinder Cushion under the pillow under the head. Make sure the head is comfortable and in alignment. A Cushion on each side can be more comfortable.



10. The Cylinder Cushion – L can be chosen if the user also needs support under the shoulders.



11. 2 pcs. of Cylinder Cushions can be used, if the user needs support of/under the shoulders e.g. for COPD patients.

## Under the arm sitting in a wheelchair with a table:



12. Place the user in the wheelchair with the table in front. Place the Cylinder Cushion under the arm on top of the table to give a comfortable and stabile support.

# User Manual - Cylinder Cushions

## Technical Specifications

### Materials:

**Cover:** Flame retardant, elastic, and waterproof polyester.

**Contents:** Original, flame retardant Krøyer balls (expandable polystyrene).

### ISO certifications:

DS/EN ISO 12952-2:2010

Textiles – Assessment of the ignitability of bedding items – Part 2: Ignition source: match-flame equivalent.

DS/EN ISO 12952-1:2010

Textiles – Assessment of the ignitability of bedding items – Part 1: Ignition source: smouldering cigarette.

### Article no. - Product Name

### Size:

MC 001-8025 Master Comfort Cylinder Cushion – S  
MC 001-8080 Master Comfort Cylinder Cushion – M  
MC 001-8030 Master Comfort Cylinder Cushion – L

L 30 x D 15 cm  
L 50 x D 15 cm  
L 100 x D 15 cm

## WARNINGS



Never leave the user on the product when lying on the edge of the bed.



Never leave the product on the floor.



The use of pillows and wedges can't replace the need of frequent repositioning and daily skin assessment.



Make sure that all relevant brakes are activated before transferring the user.



### CE-certification:

This product is CE-approved and follows the harmonized standards. This means that the products are in compliance with the essential health and safety directives. The product(-s) comply with the standards in the Medical Device Regulation (EU) 2017/745 – class 1.



### Washing:

This product can be washed in a washing machine at max 85 °C but disinfection with alcohol is preferable to extend durability.



### Detergents pH level:

This product tolerates detergents / disinfectants with a pH level between 5-9.



### Fabric softener:

Never use fabric softener as this will reduce the sliding properties significantly.



Max. 40°C

### Dry Tumbling:

This product can be tumble dried gently and at max. 40 °C but airdrying is preferable to extend the durability.



### Surface cleaning:

The surface of this product can be cleaned with a wet cloth and soap.



### Disinfectants:

This product tolerates alcoholic disinfectants with a pH level between 5-9.



### Ironing:

Do not iron.



### Dry cleaning:

Do not dry clean.



### Bleach:

Do not bleach.



### Maintenance:

Make frequent visual inspections to check that the incontinence surface and all seams are intact before use.



### User Manual:

Always read the User Manual thoroughly before using the product.



### Disposal:

Always make sure to follow local guidelines when disposing or discarding the product.

For more information, videos  
Quick Guide etc., visit  
[www.master-care.dk](http://www.master-care.dk)



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