

MADE IN EUROPE



This product has been developed and manufactured using both raw materials and with production in Europe.

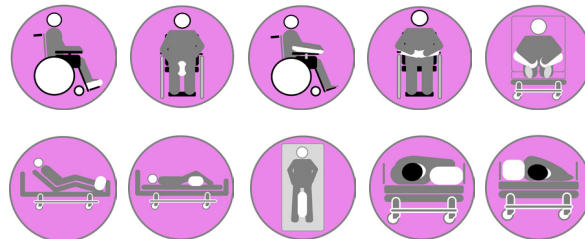
Choose quality, save money, and protect the environment.

(UK) User Manual

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Master Comfort Positioning Cushions

Top Class Positioning Cushion



REF (Article no.)	HMI no.	Name - Size	UDI-DI/GTIN
<input type="radio"/> MC 001-8015	71193	Master Comfort Positioning Cushion – XS	05744001971437
<input type="radio"/> MC 001-8019	50150	Master Comfort Positioning Cushion – S	05744001971468
<input type="radio"/> MC 001-8020	45939	Master Comfort Positioning Cushion – M	05744001971475
<input type="radio"/> MC 001-8021	50151	Master Comfort Positioning Cushion – L	05744001971482
<input type="radio"/> MC 001-8014	137066	Master Comfort Positioning Cushion Cover - XS	05744001974520
<input type="radio"/> MC 001-8022	137076	Master Comfort Positioning Cushion Cover – S	05744001974537
<input type="radio"/> MC 001-8023	137080	Master Comfort Positioning Cushion Cover – M	05744001974544
<input type="radio"/> MC 001-8024	137081	Master Comfort Positioning Cushion Cover – L	05744001974551

Regulation MDR 2017/745 for medical devices class 1



ISO 09 07 06 06

The Original Nordic Human Handling Concept



SCAN ME

Developed & Manufactured by:



User Manual - Master Comfort Positioning Cushions

Table of Contents

Important information before using the product(s):	page 2
Supporting upper leg when side lying (Passive user, one helper):	page 3
Avoid sliding downwards in bed in sitting position (Passive user, one helper):	page 3
Supporting the arm/-s in sitting position:	page 4
Minimizing tissue injuries:	page 4
Technical Specifications	page 5



Thank you for choosing a product from master care A/S.

Important information before using the product(s):

We recommend reading the user manual thoroughly before using the product (-s).

The information in this user manual applies to the shown products provided that the products have not been modified or customized and that the products have been used as recommended in this user manual.

If the customer changes, repairs or uses the product in other combinations than recommended by master care A/S the CE-approval no longer applies and the guarantee becomes void.

In case of doubt, contact master care A/S or our distributor in your area.

MDR (EU) 2017/745:

Products in this user manual are CE-approved and follows the harmonized standards. This means that the products are in compliance with the essential health and safety directives. The product(-s) comply with the standards in the Medical Device Regulation MDR (EU) 2017/745 – Class 1.

The intended use of the product/-s:

The products can be used by people who have impaired or partial impaired capacity to change body position due to restricted movement or body perception damage and therefore are unable to provide a stable body positioning without support. Furthermore, the products can prevent/ reduce injuries caused by pressure or shearing forces for users who are in risk of pressure or shear ulcers.

The products can also have a stabilizing and calming effect on people with sensory or cognitive impairments and have a pain-relieving effect.

The products increase the support surface, which gives a better distribution of the pressure on the tissue thereby reducing the risk of pressure injuries.

Correct use of the product:

The Master Comfort products can be placed between the user and the area of support and thereby reduce the pressure on the skin. Alternatively, the products can be used to support the sitting position or when lying on the side to prevent falling forward or backwards.

Depending on the user's ability, the product can be placed and used by the user themselves or can be placed by a qualified assistant or e.g. a relative who has received training by a qualified specialist.

The product is suitable for use in beds with adjustable lying surfaces e.g. beds where the headrest can be raised or the knee section of the bed can be bent.

Indication:

The products are intended for users who require additional support during positioning due to sensory, cognitive, or physical functional impairments.

Contraindication:

If adequate pressure relief for the care-dependent user cannot be achieved despite correct use of the Master Comfort positioning cushion, additional or alternative relevant measures to achieve relief may be considered.

Do not use the products in direct contact with open wounds, as this may delay healing or worsen the wound.

Warning:

It is very important for the patient to reposition themselves, or be repositioned, on a regular basis. This relieves pressure which helps prevent both tissue compression and potential pressure injury formation.

Skin redness is one clinical indicator for skin breakdown.

– Regularly inspect/monitor if your skin develops any redness.

– Immediately contact a healthcare professional, if your skin develops redness.

When using side rails, ensure that the top edge of the side rails is at least 22 cm above the unloaded top edge of the mattress.

Risk assessment:

If the user develops wounds or these do not heal while using the products, we recommend seeking help from an appropriate healthcare professional.

Knowledge of the product/transferring:

It is important that the user of the product has been properly instructed in the use of the product and has read the user manual thoroughly prior to using the product.

master care A/S provide education in the use of products and on our website all user manuals can be found.

Production and Lifespan:

The product's date of manufacture can be found on the product label under "LOT" and is shown as YYMMDD – for example, 250920, which indicates that the product was manufactured on September 20, 2025.

The product is expected to have a service life of 2–5 years under normal wear and washing conditions. The service life of the product depends on usage, load, and how and how often the product is washed.

Inspection:

Products which no longer provide sufficient support, has lost its elasticity, has defect seams, broken material or other deficiencies must be discarded. This way you will always keep a sound and healthy work environment for both helper and user.

Make visual inspections frequently and preferably before every use.

Guarantee:

master care A/S provide a 2-year guarantee covering material defects and manufacturing defects if the product has been used correctly.

Unintended events and injuries when misusing the products:

Unintended events must always be reported to the appropriate National Authority and to master care A/S or the distributor in the current country.

master care A/S and our distributors take no responsibility for personal injuries or product damages if the product(-s) have been used in contravention of the by the manufacturer recommended intended purpose or proper use of the product.



User Manual - Master Comfort Positioning Cushions

Supporting upper leg when side lying (Passive user, one helper):



1. The user is lying on the back on a Master Turner or a Light Turner. Place the chosen Cushion next to the legs.



2. Fold a Nylon Master Open and place it with the fold between the user's legs. A Positioning Wedge - S MC 001-8035 can be used to support the stomach.



3. Turn the user to side lying position using a ceiling hoist and the Master or Light Turner. The Turn Sheet turns the legs automatically.



4. Use the folded Nylon Master Open to slide the upper leg into position on top of the Positioning Cushion. It can be an advantage to use a Leg Strap or a Master Grip to "extend" the arms reach if the upper legs is positioned far away.



5. Remove the Nylon Master Open by pulling the lower part of the sliding material. If it gets stuck pull from the opposite lower corner. It is a good idea to stabilize the top leg while pulling the Nylon Master to keep it in position.



6. Make sure the leg is supported and stabilized comfortably. A sheet can be placed on top to avoid direct contact between Cushion and bare skin.

Avoid sliding downwards in bed in sitting position (Passive user, one helper):



7. The user is lying on a Master Turner. Make sure the user's pelvis is placed in the correct position in the bed. Preferably use the two Positioning Wedges - XS to maintain this position. Fully elevate the knee-bend of the bed.



8. Place the chosen Positioning Cushion under the users feet. Elevate the head-end of the bed. Because of the unique sliding abilities of the Master Turner the user can move/be moved around but feels no shear or tear of the skin. The Positioning Cushion helps to prevent the user from sliding down. The feet should be supported comfortably and not restrained.

User Manual - Master Comfort Positioning Cushions

Supporting the arm/-s in sitting position:



9. Choose the appropriate Positioning Cushion. Lift the user's arm and place the Cushion. Position the arm comfortably on top of the Positioning Cushion.



10. Often it is more comfortable to have both arms supported at the same time. This way the body is stimulated equally on both sides while being relaxed and stable.



11. All Master Comfort products can be used on anti-decubitus mattresses (foam, hybrid, alternating).

As an accessory a cotton cover is available.

Minimizing tissue injuries:



12. To avoid tissue injuries our Positioning Cushion contains small Original Krøyer Balls. They are easy to mold out and shape to support the body in the perfect way. Hence the weight on the tissue is distributed on a bigger area and thereby reducing the risk of tissue injuries. On top of this the balls are flame retardant and washable.

User Manual - Master Comfort Positioning Cushions

Technical Specifications

ISO certifications:

INCO COVER:

DS/EN ISO 12952-1:2010

Textiles – Assessment of the ignitability of bedding items – Part 1: Ignition source: smouldering cigarette.

DS/EN ISO 12952-2:2010

Textiles – Assessment of the ignitability of bedding items – Part 2: Ignition source: match-flame equivalent.

REF - Product Name	Size:	Max. user weight (SWL):	Contents:	Package weight:
MC 001-8015 Master Comfort Positioning Cushion – XS	L 50 x W 20 x H 10 cm	Not relevant	72% Polystyrene, 14% Polyester, 10% Polyurethane, 4% Cotton	0,55 kg
MC 001-8019 Master Comfort Positioning Cushion – S	L 70 x W 40 x H 20 cm	Not relevant	84% Polystyrene, 9% Polyester, 6% Polyurethane, 2% Cotton	1,62 kg
MC 001-8020 Master Comfort Positioning Cushion – M	L 70 x W 40 x H 30 cm	Not relevant	87% Polystyrene, 7% Polyester, 5% Polyurethane, 1% Cotton	2,34 kg
MC 001-8021 Master Comfort Positioning Cushion – L	L 70 x W 40 x H 40 cm	Not relevant	88% Polystyrene, 7% Polyester, 5% Polyurethane, 1% Cotton	3,40 kg
MC 001-8014 Master Comfort Positioning Cushion Cover – XS	L 50 x W 20 x H 10 cm	Not relevant	61% Cotton, 32% Polyester, 5% Spandex, 2% Polyamide	0,11 kg
MC 001-8022 Master Comfort Positioning Cushion Cover – S	L 70 x W 40 x H 20 cm	Not relevant	61% Cotton, 32% Polyester, 5% Spandex, 2% Polyamide	0,22 kg
MC 001-8023 Master Comfort Positioning Cushion Cover – M	L 70 x W 40 x H 30 cm	Not relevant	61% Cotton, 32% Polyester, 5% Spandex, 2% Polyamide	0,26 kg
MC 001-8024 Master Comfort Positioning Cushion Cover – L	L 70 x W 40 x H 40 cm	Not relevant	61% Cotton, 32% Polyester, 5% Spandex, 2% Polyamide	0,32 kg

WARNINGS



Never leave the product on the floor.



The use of pillows and wedges can't replace the need of frequent repositioning and daily skin assessment.



Make sure that all relevant brakes are activated before transferring the user.



CE-certification:

This product is CE-approved and follows the harmonized standards. This means that the products are in compliance with the essential health and safety directives. The product(-s) comply with the standards in the Medical Device Regulation (EU) 2017/745 – class 1.



Washing:

This product can be washed at max 85 °C but disinfection with alcohol is preferable to extend the durability.



Detergents pH level:

This product tolerates detergents / disinfectants with a pH level between 5-9.



Disinfectants:

This product tolerates alcoholic disinfectants with a pH level between 5-9.



Ironing:

Do not iron.



Dry cleaning:

Do not dry clean.



Bleach:

Do not bleach.



Maintenance:

Make frequent visual inspections and check that the incontinence surface and seams are intact for use. Check whether the Krøyer beads are still intact and/or whether the foam rises when pressed.



User Manual:

Always read the User Manual thoroughly before using the product.



Disposal:

Always make sure to follow local guidelines when disposing or discarding the product.

Find us on:



master-care.dk

For more information, videos Quick Guide etc., visit www.master-care.dk