MADE IN EUROPE

This product has been developed and manufactured using both raw materials and with production in Europe.

Choose quality, save money, and protect the environment.

(UK) User Manual

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Master Comfort Cylinder Cushion

Top Class Positioning Cushions and Wedges

001-8025

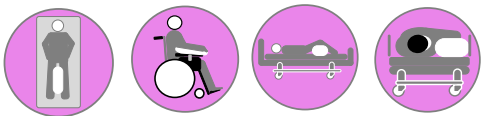
001-8080

001-8030

001-8026

001-8081

001-8031



	REF (Article no.)	HMI no.	Name - Size	UDI-DI/GTIN
◯	MC 001-8025	45942	Master Comfort Cylinder Cushion – S	05744001971499
◯	MC 001-8080	36384	Master Comfort Cylinder Cushion – M	05744001971697
◯	MC 001-8030	45943	Master Comfort Cylinder Cushion – L	05744001971505
◯	MC 001-8026	137067	Master Comfort Cylinder Cushion Cover – S	05744001974568
◯	MC 001-8081	137068	Master Comfort Cylinder Cushion Cover – M	05744001974643
◯	MC 001-8031	137069	Master Comfort Cylinder Cushion Cover – L	05744001974575

Regulation MDR 2017/745 for medical devices class 1

MD CE

ISO 09 07 06 05
ISO 09 07 06 06

The Original Nordic
Human Handling Concept

QUALITY OF DENMARK
mastercare
THE SCANDINAVIAN HUMAN HANDLING CONCEPT

Scan M

Developed & Manufactured by:
master-care.dk

User Manual - Master Comfort Cylinder Cushion

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Thank you for choosing a product from master care A/S.

Important information before using the product(s):

We recommend reading the user manual thoroughly before using the product (-s).

The information in this user manual applies to the shown products provided that the products have not been modified or customized and that the products have been used as recommended in this user manual.
If the costumer changes, repairs or uses the product in other combinations than recommended by master care A/S the CE-approval no longer applies and the guarantee becomes void.

In case of doubt, contact master care A/S or our distributor in your area.

MDR (EU) 2017/745:
Products in this user manual is CE-approved and follows the harmonized standards. This means that the products are in compliance with the essential health and safety directives. The product(-s) comply with the standards in the Medical Device Regulation MDR (EU) 2017/745 – Class 1.

The intended use of the product/-s:
The products can be used by people who have impaired or partial impaired capacity to change body position due to restricted movement or body perception damage and therefore are unable to provide a stable body positioning without support. Furthermore, the products can prevent/ reduce injuries caused by pressure or shearing forces for users who are in risk of pressure or shear ulcers.
The products can also have a stabilizing and calming effect on people with sensory or cognitive impairments and have a pain-relieving effect.
The products increase the support surface, which gives a better distribution of the pressure on the tissue thereby reducing the risk of pressure injuries.

Correct use of the product:
The Master Comfort products can be placed between the user and the area of support and thereby reduce the pressure on the skin. Alternatively, the products can be used to support the sitting position or when lying on the side to prevent falling forward or backwards.

Indication:
The Master Comfort Cylinder Cushions are suitable for users who require additional support or body positioning/boundary definition, for example of the legs or neck, due to physical or perceptual functional impairment.

Contraindications:
Don't use the products in directly contact with open wounds. Otherwise there are no known contraindications for the use of the product.

Warning:
It is very important that the patient regularly repositions themselves or is repositioned.
This relieves pressure, which helps prevent both tissue compression and potential pressure damage and the development of pressure ulcers.
Redness of the skin may be a sign of tissue damage.
- Examine/monitor regularly whether your skin develops any form of redness.
- Contact a healthcare professional if the skin becomes red or if slight redness does not disappear within a few hours.

The use of positioning aids cannot replace the need for repositioning and monitoring of the skin and tissue.

Risk assessment:
Prior to use, a risk and functional assessment should be carried out for the individual user to ensure that the assistive device is adapted to the need for support and/or pressure relief.

Knowledge of the product/transferring:
It is important that the user of the product has been properly instructed in the use of the product and has read the user manual thoroughly prior to using the product.
master care A/S provide education in the use of products and on our website all user manuals can be found.

Date of manufacture and Life span:
The product's production date can be found on the product label under 'LOT' and is displayed as YYMMDD - e.g. 251020, which refers to the product being produced on the 20th of September 2025.
The expected life span of products with nylon sliding material with daily wear and tear and washing averagely is 2-5 years. The products life span depends on the use, users load, washing and drying temperatures and how often it is washed and dried.

Inspection:
Products should be inspected regularly. Products that no longer provide sufficient pressure relief or are unable to maintain the desired position should be discarded. Products should be checked regularly, and if defective seams or damaged surfaces are found, the product should be discarded.

Guarantee:
master care A/S provide a 2-year guarantee covering material defects and manufacturing defects if the product has been used correctly.

Unintended events and injuries when misusing the products:
Unintended events must always be reported to the appropriate National Authority and to master care A/S or the distributor in the current country.

master care A/S and our distributors take no responsibility for personal injuries or product damages if the product(-s) have been used in contravention of the by the manufacturer recommended intended purpose or proper use of the product.

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User Manual - Master Comfort Cylinder Cushion

Between the legs or under the heels:

1. Place the chosen Cylinder Cushion between the user´s legs and arrange the Krøyer Balls comfortably.

2. Place the Cylinder Cushion - S / M just above the heel/-s to ease the pressure on the heels. Shape the Cylinder Cushion for optimal support and comfort.

3. Place the Cylinder Cushion M / L under the hollow of the knee to avoid hyperextending the knee.

Supporting the body:

4. If the user is bedridden and is challenged with anxiety, motor- or sensory challenges the Cylinder Cushions can help normalize the issues.

5. Place the chosen Cylinder /-s Cushions where extra support or perceptual support is nedded.

6. Adjust the Krøyer Balls to support and comfort the user.

"The Wandering Cushion":

7. The smallest Cylinder Cushion can be used as a "Wandering Cushion".

8. To follow the directions of the concept the Cushion needs to be moved regularly.

User Manual - Master Comfort Cylinder Cushion

As a pillow:

9. Place the chosen Cylinder Cushion under the pillow under the head. Make sure the head is comfortable and in alignment. A Cushion on each side can be more comfortable.

10. The Cylinder Cushion – L can be chosen if the user also needs support under the shoulders.

11. 2 pcs. of Cylinder Cushions can be used, if the user needs support of/under the shoulders e.g. for COPD patients.

Under the arm sitting in a wheelchair with a table:

12. Place the user in the wheelchair with the table in front. Place the Cylinder Cushion under the arm on top of the table to give a comfortable and stabile support.

Cotton cover, cleaning and reuse of the products:

13. A cotton/polyester cover is available for the cylinder cushions.
It is fitted using the zipper in the cover. The cover can be washed at 85°C. The cylinder cushion can be cleaned with water and soap or alcohol (see the back of the instructions).
After cleaning, both the cylinder cushion and the cover can be reused for other users, provided that the fabric, seams, and zipper are intact.

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User Manual - Master Comfort Cylinder Cushion

Technical Specifikations

ISO certifications:
White Inco Cover:
DS/EN ISO 12952-2:2010
Textiles – Assessment of the ignitability of bedding items – Part 2: Ignition source: match-flame equivalent.

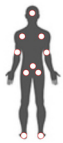
DS/EN ISO 12952-1:2010
Textiles – Assessment of the ignitability of bedding items – Part 1: Ignition source: smouldering cigarette.

REF - Product Name	Size:	SWL (safe working load):	Content:	Product weight:
MC 001-8025 Master Comfort Cylinder Cushion – S	L 30 x D 15 cm	Not relevant	White inco cover: 60% polyester, 40% polyurethane. Filling: 100% polystyrene.	0,24 kg
MC 001-8080 Master Comfort Cylinder Cushion – M	L 50 x D 15 cm	Not relevant	White inco cover: 60% polyester, 40% polyurethane. Filling: 100% polystyrene.	0,40 kg
MC 001-8030 Master Comfort Cylinder Cushion – L	L 100 x D 15 cm	Not relevant	White inco cover: 60% polyester, 40% polyurethane. Filling: 100% polystyrene.	0,90 kg
MC 001-8026 Master Comfort Cylinder Cushion Cover – S	L 30 x D 15 cm	Not relevant	61% Cotton, 32% Polyester, 5% Spandex, 2% Polyamide	0,06 kg
MC 001-8081 Master Comfort Cylinder Cushion Cover – M	L 50 x D 15 cm	Not relevant	61% Cotton, 32% Polyester, 5% Spandex, 2% Polyamide	0,09 kg
MC 001-8031 Master Comfort Cylinder Cushion Cover – L	L 100 x D 15 cm	Not relevant	61% Cotton, 32% Polyester, 5% Spandex, 2% Polyamide	0,16 kg

WARNINGS

Never leave the user on the product when lying on the edge of the bed.

Never leave the product on the floor.



The use of pillows and wedges can't replace the need of frequent repositioning and daily skin assessment.

Make sure that all relevant brakes are activated before transferring the user.

CE-certification:
These products are CE-approved and follows the harmonized standards. This means that the products are in compliance with the essential health and safety directives. The product(-s) comply with the standards in the Medical Device Regulation (EU) 2017/745 – class 1.

Washing:
Master Comfort Cylinder Cushion can be hand washed with max 85°C water.

Master Comfort Cylinder Cushion Cover can be washed in a mashine at max. 85 °C.

Detergents pH level:
This product tolerates detergents / disinfectants with a pH level between 5-9.

Fabric softener:
Never use fabric softener.

Tumble Drying:
Master Comfort Cylinder Cushion may NOT be tumble dried.

Master Comfort Cylinder Cushion Cover can be tumble dried at max 40 °C.

Surface cleaning:
The surface of this product can be cleaned with a wet cloth and soap.

Disinfectants:
This product tolerates alcoholic disinfectants with a pH level between 5-9.

Ironing:
Do not iron.

Dry cleaning:
Do not dry clean.

Bleach:
Do not bleach.

Maintenance:
Make frequent visual inspections to check that the incontinence surface and all seams are intact before use.

User Manual:
Always read the User Manual thoroughly before using the product.

Disposal:
Always make sure to follow local guidelines when disposing or discarding the product.

For more information, videos Quick Guide etc., visit www.master-care.dk

Find us on:

master-care.dk

mastercare HUMAN HANDLING CONCEPT

SUSTAINABLE DEVELOPMENT GOALS

Wir unterstützen die Ziele für eine nachhaltige Entwicklung

Reservations are made for printing errors.

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