

MADE IN EUROPE



This product has been developed and manufactured using both raw materials and with production in Europe.

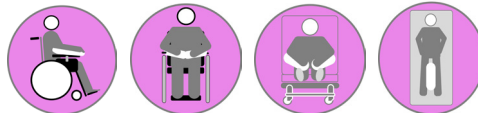
Choose quality, save money, and protect the environment.

(UK) User Manual

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Master Comfort Arm Cushion

Top Class Positioning Cushions



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REF (Article no.)	HMI no.	Name - Size	UDI-DI/GTIN
MC 001-8017	71683	Master Comfort Arm Cushion - L	05744001971451
MC 001-8018	134201	Master Comfort Arm Cushion - M	05744001974254
MC 001-8012	137078	Master Comfort Arm Cushion Cover - M	05744001974674
MC 001-8013	137079	Master Comfort Arm Cushion Cover - L	05744001974681

Regulation MDR 2017/745 for medical devices class 1



ISO 09 07 06 07

The Original Nordic
Human Handling Concept



Scan Me

Developed & Manufactured by:



Thank you for choosing a product from master care A/S.

Important information before using the product(s):

We recommend reading the user manual thoroughly before using the product (-s).

The information in this user manual applies to the shown products provided that the products have not been modified or customized and that the products have been used as recommended in this user manual.

If the customer changes, repairs or uses the product in other combinations than recommended by master care A/S the CE-approval no longer applies and the guarantee becomes void.

In case of doubt, contact master care A/S or our distributor in your area.

MDR (EU) 2017/745:

Products in this user manual are CE-approved and follows the harmonized standards. This means that the products are in compliance with the essential health and safety directives. The product(-s) comply with the standards in the Medical Device Regulation MDR (EU) 2017/745 – Class 1.

The intended use of the product/-s:

The products can be used by people who have impaired or partial impaired capacity to change body position due to restricted movement or body perception damage and therefore are unable to provide a stable body positioning without support. Furthermore, the products can prevent/ reduce injuries caused by pressure or shearing forces for users who are in risk of pressure or shear ulcers.

The products can also have a stabilizing and calming effect on people with sensory or cognitive impairments and have a pain-relieving effect.

The products increase the support surface, which gives a better distribution of the pressure on the tissue thereby reducing the risk of pressure injuries.

Correct use of the product:

The Master Comfort products can be placed between the user and the area of support and thereby reduce the pressure on the skin. Alternatively, the products can be used to support the sitting position or when lying on the side to prevent falling forward or backwards.

Indication:

For users who are unable to maintain a position themselves, for example in the arm, or who are at risk of pressure ulcers or pressure marks.

Contraindication:

Don't use the products in directly contact with open wounds. Otherwise there are no known contraindications for the use of the product.

Warning:

It is very important that the patient regularly repositions themselves or is repositioned.

This relieves pressure, which helps prevent both tissue compression

and potential pressure damage and the development of pressure ulcers.

Redness of the skin may be a sign of tissue damage.

- Examine/monitor regularly whether your skin develops any form of redness.

- Contact a healthcare professional if the skin becomes red or if slight redness does not disappear within a few hours.

The use of positioning aids cannot replace the need for repositioning and monitoring of the skin and tissue.

Risk assessment:

Prior to use, a risk and functional assessment should be carried out for the individual user to ensure that the assistive device is adapted to the need for support and/or pressure relief.

Knowledge of the product/transferring:

It is important that the user of the product has been properly instructed in the use of the product and has read the user manual thoroughly prior to using the product.

master care A/S provide education in the use of products and on our website all user manuals can be found.

Date of manufacture and Life span:

The product's production date can be found on the product label under 'LOT' and is displayed as YYMMDD - e.g. 251020, which refers to the product being produced on the 20th of September 2025.

The expected life span of products with nylon sliding material with daily wear and tear and washing averagely is 2-5 years. The products life span depends on the use, users load, washing and drying temperatures and how often it is washed and dried.

Inspection:

Products should be inspected regularly. Products that no longer provide sufficient pressure relief or are unable to maintain the desired position should be discarded. Products should be checked regularly, and if defective seams or damaged surfaces are found, the product should be discarded.

Guarantee:

master care A/S provide a 2-year guarantee covering material defects and manufacturing defects if the product has been used correctly.

Unintended events and injuries when misusing the products:

Unintended events must always be reported to the appropriate National Authority and to master care A/S or the distributor in the current country.

master care A/S and our distributors take no responsibility for personal injuries or product damages if the product(-s) have been used in contravention of the by the manufacturer recommended intended purpose or proper use of the product.



User Manual - Master Comfort Arm Cushions

Supporting the arm while sitting (Passive user, 1 helper)



1. Open the Hook-and-Loop tape and mount it around the back of the wheelchair or the arm rest. The Arm Cushion can easily be moved to the side or be left hanging at the back of the chair without touching the floor when it is not used.



2. Lift or tilt the arm. Place the Arm Cushion. Place the arm on the Arm Cushion and arrange the small Krøyer balls inside the Cushion for optimal comfort and support.



3. As an accessory a cotton cover is available.

Supporting the arm while lying in bed (Passive user, 1 helper)



4. Mount the Hook-And-Loop tape around the bedrail. Place the Arm Cushion under the users arm and arrange the Krøyer balls.

The Arm Cushion is especially suitable for users where the arm support often slides down on the floor or is consciously removed. Correct placement of the Hook-And-Loop tape will prevent the Arm Cushion from touching the floor.

Using the Arm Cushion as support for the legs



5. Mount the Hook-And-Loop tape to the bed end. Place the Arm Cushion between the user's legs and arrange the Krøyer balls comfortably.



6. The Arm Cushion can hang over the bed without touching the floor and can afterwards be replaced in bed. This way the Arm Wedge is always within reach.

User Manual - Master Comfort Arm Cushions

Technical Specifications

ISO certifications:

White Inco Cover:

DS/EN ISO 12952-1:2010

Textiles – Assessment of the ignitability of bedding items – Part 1: Ignition source: Smouldering cigarette.

DS/EN ISO 12952-2:2010

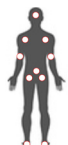
Textiles – Assessment of the ignitability of bedding items – Part 2: Ignition source: Match flame equivalent.

REF - Product Name:	Size:	SWL (safe working load):	Content:	Product weight:
MC 001-8017 Master Comfort Arm Cushion - L	L 89 x W 24-33 x H 10 cm	Not relevant	White inco cover: 60% polyester, 40% polyurethane. Filling: 100% polystyrene.	0,70 kg
MC 001-8018 Master Comfort Arm Cushion - M	L 70 x W 19-27 x H 7 cm	Not relevant	White inco cover: 60% polyester, 40% polyurethane. Filling: 100% polystyrene.	0,42 kg
MC 001-8012 Master Comfort Arm Cushion Cover - M	L 72 x W 16-29 cm	Not relevant	61% cotton, 33% polyester, 5% spandex, 1% polyamide.	0,12 kg
MC 001-8013 Master Comfort Arm Cushion Cover - L	L 88 x W 16-33 cm	Not relevant	61% cotton, 33% polyester, 5% spandex, 1% polyamide.	0,14 kg

WARNING



Never leave the product on the floor.



The use of pillows and wedges can't replace the need of frequent repositioning and daily skin assessment.



Make sure that all relevant brakes are activated before transferring the user.



CE-certification:

This product is CE-approved and follows the harmonized standards. This means that the products are in compliance with the essential health and safety directives. The product(-s) comply with the standards in the Medical Device Regulation (EU) 2017/745 – class 1.



Washing:

Master Comfort Arm Cushion can be hand washed with max 85°C water.

Master Comfort Arm Cushion Cover can be washed in a machine at max. 85 °C.



Detergents pH level:

This product tolerates detergents / disinfectants with a pH level between 5-9.



Fabric softener:

Never use fabric softener.



Tumble Drying:

Master Comfort Arm Cushion may NOT be tumble dried.

Master Comfort Arm Cushion Cover can be tumble dried at max 40 °C.



Surface cleaning:

The surface of this product can be cleaned with a wet cloth and soap.



Disinfectants:

This product tolerates alcoholic disinfectants with a pH level between 5-9.



Ironing:

Do not iron.



Dry cleaning:

Do not dry clean.



Bleach:

Do not bleach.



Maintenance:

Make frequent visual inspections to check that the incontinence surface and all seams are intact before use.



User Manual:

Always read the User Manual thoroughly before using the product.



Disposal:

Always make sure to follow local guidelines when disposing or discarding the product.

For more information, videos Quick Guide etc., visit www.master-care.dk

Find us on:

