MADE IN EUROPE

This product has been developed and manufactured using both raw materials and with production in Europe.

Choose quality, save money, and protect the environment.

(UK) User Manual

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Master Stretcher

MC 002-1360

MC 002-1386

MC 002-1370

	REF (Article no.)	HMI no.	Name - Size	UDI-DI/GTIN
◯	MC 002-1360	34295	Master Stretcher - M	05744001973516
◯	MC 002-1370	34294	Master Stretcher - L	05744001971444
◯	MC 002-1386	136860	Master Stretcher Foldable	05744001973356

Regulation MDR 2017/745 for medical devices class 1

MD CE

ISO 12 31 03 18

The Original Nordic
Human Handling Concept

QUALITY OF DENMARK
mastercare
THE SCANDINAVIAN HUMAN HANDLING CONCEPT

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Developed & Manufactured by:
master-care.dk

User Manual - Master Stretcher

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Thank you for choosing a product from master care A/S.

Important information before using the product(s):

We recommend reading the user manual thoroughly before using the product (-s).

The information in this user manual applies to the shown products provided that the products have not been modified or customized and that the products have been used as recommended in this user manual.
If the costumer changes, repairs or uses the product in other combinations than recommended by master care A/S the CE-approval no longer applies and the guarantee becomes void.

In case of doubt, contact master care A/S.

MDR (EU) 2017/745:
Products in this user manual is CE-approved and follows the harmonized standards. This means that the products are in compliance with the essential health and safety directives. The product(-s) comply with the standards in the Medical Device Regulation MDR (EU) 2017/745 – Class 1.

The intended use of the product/-s:
The product can be used when a use with reduced function has fallen and needs to be transferred from an area where the use of a hoist isn't possible.
If the friction against the surface is high, use of sliding materials is recommended.

Proper use of the product:
The product is rolled under the user. Grabbing the mounted handles the user is pulled to a more suitable area from where it is possible to use other transfer aids e.g. a hoist.
Pull straps can be mounted on the handles to obtain a better body position during the transfer of the user.

Indication:
Can be used if the user has fallen in a location where standard assistive devices are not available, or where time constraints make it impossible to set up the most ergonomically appropriate solution for the transfer.

Contraindication:
If the user has a higher BMI relative to the number of available caregivers/helpers for the transfer, an alternative solution should be considered.

Warning:
The product must not be combined with a hoist.

Risk assessment:
Always make a risk assessment and a functional assessment of the user prior to using the product. This way using the product for transferring or moving a user, is ergonomic and legally sound.

Knowledge of the product/transferring:
It is important that the user of the product has been properly instructed in the use of the product and has read the user manual thoroughly prior to using the product.
master care A/S provide education in the use of products and on our website all user manuals can be found.

Date of manufacture and Life span:
The product's production date can be found on the product label under 'LOT' and is displayed as YYMMDD - e.g. 251020, which refers to the product being produced on the 20th of September 2025.
The expected life span of products with nylon sliding material with daily wear and tear and washing averagely is 1-3 years. The products life span depends on the use, users load, washing and drying temperatures and how often it is washed and dried.

Inspection:
Make visual inspections frequently and preferably before every use. Products that no longer provide sufficient friction reduction to ensure a health-safe transfer for both caregiver and user should be discarded. Products should be inspected regularly, and if defective seams or damaged surfaces are found, the product should be discarded.

Guarantee:
master care A/S provide a 2-year guarantee covering material defects and manufacturing defects if the product has been used correctly.

Unintended events and injuries when misusing the products:
Unintended events must always be reported to the correct national authority and to master care A/S or the distributor.

master care A/S takes no responsibility for personal injuries or product damages if the product(-s) have been used in contravention of the by the manufacturer recommended intended purpose or proper use of the product.

User Manual - Master Stretcher

Master Stretcher when someone has fallen:

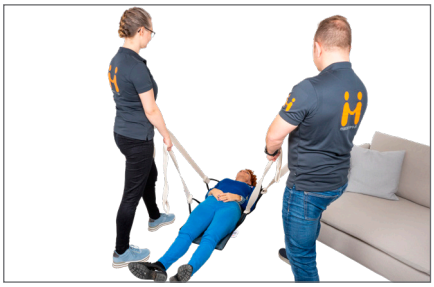
1. Master Stretcher is ideal to use when someone has fallen on the floor where there is no room.

2. Turn the user to side lying. Fold the Master Stretcher edge closest to the user with the handles facing downward and place the Master Stretcher under the user.

3. Turn the user onto the Master Stretcher.

4. Tip the user slightly to the opposite side and straighten out the Master Stretcher.

5. The Master Turner - Pull Straps can be fitted to the Master Stretcher handles to improve the helper´s body mechanics.



6. Use the Master Stretcher to pull the user to a more open space. Use weight transfer.

7. If there is only one helper, the 2 Pull Straps can be fitted on each side of the Master Stretcher.

User Manual - Master Stretcher

Transfer between two beds:

8. Turn the user to side lying. Fold the Master Stretcher and place it with the handles facing downward under the user.

9. Return the user to the Master Stretcher and tip slightly to the opposite side to straighten out the Master Stretcher.

10. Connect the Master Turner - Pull Straps and place a Nylon Master from slightly under the Master Stretcher onto the receiving bed.

Removing the Master Stretcher:

11. Tip the user slightly to the side and fold the edge of the Master Stretcher and the handles underneath itself.

12. Tip the user to the opposite side and pull out the Master Stretcher.

13. Master Stretcher - L is ideal for people who cannot use the legs. It is placed and used the same way as the Master Stretcher - M.

User Manual - Master Stretcher

Technical Specifikations

ISO certifications:
ISO 12952-1:2015
Textiles – Assessing the ignitability of all bedding items, when subject to a smouldering cigarette.

DS/EN ISO 12952-2:2010
Textiles – Assessment of the ignitability of bedding items – Part 2: Ignition source: match-flame equivalent.

REF - Product Name:	Size:	Number of Handles:	SWL:	Product content:
MC 002-1360 Master Stretcher - M	L 120 x W 50 cm	4	250 kg	1,54 kg
MC 002-1370 Master Stretcher - L	L 180 x W 50 cm	8	250 kg	2,38 kg
MC 002-1386 Master Stretcher Foldable	L 180 x W 60 cm	8	250 kg	2,60 kg

Materials:
Polyamide, Polyester, Polyethylene, PVC, Polyurethane, Silicone

WARNINGS

Never leave the user on the product when lying on the edge of the bed.

Never leave the product on the floor.

Always make sure that the user is not caught in the straps.

Never leave the user lying on the product whilst connected to a hoist.

Do not use as a sling sheet. Can be combined with a hoist for e.g. repositioning in bed.

Make sure that all relevant brakes are activated before transferring the user.

CE-certification:
These products are CE-approved and follows the harmonized standards. This means that the products are in compliance with the essential health and safety directives. The product(-s) comply with the standards in the Medical Device Regulation (EU) 2017/745 – class 1.

For more information, videos Quick Guide etc., visit www.master-care.dk

User weight (SWL - safe working load):
Recommended max. user weight: 250 kg

Washing:
This product can be washed in a washing machine at max 85 °C.
Gentle washing and dry tumbling significantly prolongs the durability.

Detergents pH level:
This product tolerates detergents / disinfectants with a pH level between 5-9.

Fabric softener:
Never use fabric softener as this will reduce the sliding properties significantly.

Dry Tumbling:
This product may only be dry tumbled gently and at max. 40 °C.
Airdrying prolongs the durability significantly.

Surface cleaning:
The surface of this product can be cleaned with a wet cloth and soap.

Disinfectants:
This product tolerates alcoholic disinfectants with a pH level between 5-9.

Ironing:
Do not iron.

Dry cleaning:
Do not dry clean.

Bleach:
Do not bleach.

Maintenance:
Make visual inspections frequently and preferably before every use. Pay attention to torn fabric, seams and straps. Products with high friction or other deficiencies must be discarded.

User Manual:
Always read the User Manual thoroughly before using the product.

Disposal:
Always make sure to follow local guidelines when disposing or discarding the product.

Find us on:

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mastercare HUMAN HANDLING CONCEPT
We support the Sustainable Development Goals | SUSTAINABLE DEVELOPMENT GOALS

Reservations are made for printing errors.

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