MADE IN EUROPE

This product has been developed and manufactured using both raw materials and with production in Europe.

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(UK) User Manual

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Master Grip

	REF (Article no.)	HMI no.	Name - Size	UDI-DI/GTIN
◯	MC 003-1210	33257	Master Grip - S	05744001972359
◯	MC 003-1212	39262	Master Grip - M	05744001972366

Regulation MDR 2017/745 for medical devices class 1

MD CE

ISO 12 31 15 02

The Original Nordic
Human Handling Concept

QUALITY OF DENMARK
mastercare
THE SCANDINAVIAN HUMAN HANDLING CONCEPT

Scan Me

Developed & Manufactured by:
master-care.dk

Thank you for choosing a product from master care A/S.

Important information before using the product(s):

We recommend reading the user manual thoroughly before using the product (-s).

The information in this user manual applies to the shown products provided that the products have not been modified or customized and that the products have been used as recommended in this user manual.
If the costumer changes, repairs or uses the product in other combinations than recommended by master care A/S the CE-approval no longer applies and the guarantee becomes void.

In case of doubt, contact master care A/S.

MDR (EU) 2017/745:
Products in this user manual is CE-approved and follows the harmonized standards. This means that the products are in compliance with the essential health and safety directives. The product(-s) comply with the standards in the Medical Device Regulation MDR (EU) 2017/745 – Class 1.

The intended use of the product/-s:
The product is used as a guiding strap during transfers sitting, transfer from sitting to standing position, guiding legs into bed e.g. The product provides a better ergonomic working posture for the helper.

Proper use of the product:
Master Grip can, for example, be used for user with functional impairments to support at seated transfer or to reduce the reaching length when placing a leg during repositioning.

Indication:
Used for users who, due to physical impairments or cognitive challenges, need support to rise to a standing position from, for example, sitting, or as an "extended arm" if the user needs to be pulled further up in bed.

Contraindikation:
Should not be used as a lifting aid but to support the user's own resources.

Risk assessment:
Always make a risk assessment and a functional assessment of the user prior to using the product. This way using the product for transferring or moving a user, is ergonomic and legally sound.

Knowledge of the product/transferring:
It is important that the user of the product has been properly instructed in the use of the product and has read the user manual thoroughly prior to using the product.
master care A/S provide education in the use of products and on our website all user manuals can be found.

Production and Lifespan:
The product's date of manufacture can be found on the product label under "LOT" and is shown as YYMMDD – for example, 250920, which indicates that the product was manufactured on September 20, 2025.

The product is expected to have a service life of 1–3 years under normal wear and washing conditions. The service life of the product depends on usage, load, and how and how often the product is washed.

Inspection:
Make visual inspections frequently and preferably before every use. Products that no longer provide sufficient friction reduction to ensure a health-safe transfer for both caregiver and user should be discarded. Products should be inspected regularly, and if defective seams or damaged surfaces are found, the product should be discarded.

Guarantee:
master care A/S provide a 2-year guarantee covering material defects and manufacturing defects if the product has been used correctly.

Unintended events and injuries when misusing the products:
Unintended events must always be reported to the correct national authority and to master care A/S or the distributor.

master care A/S takes no responsibility for personal injuries or product damages if the product(-s) have been used in contravention of the by the manufacturer recommended intended purpose or proper use of the product.

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Master Grip as an "extended arm":

1. For users who find it difficult to get up from, for example, an armchair the Master Grip can be used to avoid inappropriate work positions for the helper or pulling on the user´s clothing.

2. Place the middle of the Master Grip with the velour side towards the user and halfway under the user´s pelvis. The ends are placed along the user´s sides.

3. Ask the user to stand up. The helper supports the transfer by holding onto the Master Grip and slowly shifting the weight backwards/ walking backwards. It is important that the helper positions himself in a position so that he can follow the user movements, for example, as shown in the picture where the weight/balance can be shifted forwards/backwards.

Transferring heavy legs or long working distances:

4. Master Grip can, for example, be used if the working distance to the user´s leg during repositioning is too long.

5. Place the Master Grip under the leg to be repositioned. The velour side must be placed towards the user. You can advantageously place sliding material between the legs to avoid shear injuries.

6. After the repositioning of the body the leg is positioned onto, for example, a pillow using the Master Grip. When pulling the Master Grip, the helper makes a weight shift or walks backwards.

Transferring up in bed:

7. Master Grip can be used when a user needs to move up in bed. Place the sliding material under the user´s pressure points. The Master Grip is placed under the users´ pelvis. Pull the user upwards in bed in a slow pace.

Master Grip as a leg sling:

8. Master Grip can be used for e.g. lifting the leg if combined with a hoist.

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Technical Specifikations

REF - Product Name:	Size:	Handles:	SWL:	Content:	Product weight:
MC 003-1210 Master Grip - S	L 160 x W 12 cm	8	160 kg	54,6% polyester, 35,6% polyethylene, 9,1% polyamide, 0,7% silicone	0,26 kg
MC 003-1212 Master Grip - L	L 210 x W 12 cm	8	160 kg	57% polyester, 33% polyethylene, 9% polyamide, 1% silicone	0,38 kg

WARNINGS

Never leave the product on the floor.

Always make sure that the user is not caught in the straps.

Do not use as a sling sheet. Can be combined with a hoist for e.g. lifting a leg from the support surface.

Make sure that all relevant brakes are activated before transferring the user.

CE-certification:
This product is CE-approved and follows the harmonized standards. This means that the products are in compliance with the essential health and safety directives.
The product(-s) comply with the standards in the Medical Device Regulation (EU) 2017/745 – class 1.

User weight (SWL - safe working load):
Recommended max. user weight: 160 kg

Washing:
This product can be washed in a washing machine at max. 40 °C.
Gentle washing and dry tumbling significantly prolongs the durability.

Detergents pH level:
This product tolerates detergents / disinfectants with a pH level between 5-9.

Fabric softener:
Never use fabric softener as this will reduce the sliding properties significantly.

Dry Tumbling:
This product may only be dry tumbled gently and at max. 40 °C.
Airdrying prolongs the durability significantly.

Surface cleaning:
The surface of this product can be cleaned with a wet cloth and soap.

Disinfectants:
This product tolerates alcoholic disinfectants with a pH level between 5-9.

Ironing:
Do not iron.

Dry cleaning:
Do not dry clean.

Bleach:
Do not bleach.

Maintenance:
Make visual inspections frequently and preferably before every use. Pay attention to torn fabric, seams and straps. Products deficiencies must be discarded.

User Manual:
Always read the User Manual thoroughly before using the product.

Disposal:
Always make sure to follow local guidelines when disposing or discarding the product.

For more information, videos Quick Guide etc., visit www.master-care.dk

mastercare HUMAN HANDLING CONCEPT
We support the Sustainable Development Goals | SUSTAINABLE DEVELOPMENT GOALS

Reservations are made for printing errors.

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